

Mainiero, Phil

From: Carol Walzer <cbwalzer@gmail.com>
Sent: Tuesday, March 15, 2016 8:11 AM
To: tratestimony
Cc: zRepresentative Arthur ONeill
Subject: House Bill 5401

I understand that recently the CT. DMV locations were closed briefly to enable an upgrade on its computer system but more could be done to streamline efficiencies. No-one wants to wait in line any longer than is necessary to take care of basic requirements at the DMV. Long lines means frustration for both the person seeking assistance and the DMV staff behind the desks. Simple transactions could be spread to other agencies which may be located closer than some of the DMV regional offices. Efficiency gets to job done in the shortest amount of time. Efficiency represents cost savings.

Carol Walzer, Washington Depot, CT.